

## Mail2World® Email Features

ADVANCED FEATURES & FLEXIBILITY IN A LOW-COST, INTEGRATED PLATFORM

### FEATURE HIGHLIGHTS

#### Optimal User Personalization

- Interchangeable Interface Colors
- Multiple HTML Signatures
- Multiple Aliases and Identities
- “Catch-all” Alias
- Instant Message and Text Translation in Seven Languages
- Multilingual Interface in 13 Languages

#### Flexible Customization and Administration

- Fully Brandable, Private-label Service
- Customized Welcome and Landing Pages
- Quick Address List, Frequent Address List, Block Sender Lists and Safe Sender List
- Customizable Reports on Statistics, Demographics and User Activity

#### Seamless Integration

- Advanced Application Programming Interfaces (APIs)
- Flexible, Seamless Front- and Back-end System Integration

#### Extreme Reliability and Security

- Industry-leading Reliability: 99.995 Percent Uptime
- Strict Adherence to Service-level Agreements (SLAs) with Crediting System for Outages
- Complete System Monitoring from Around the World

#### Professional Support Services

- Online Help System and Knowledgebase
- 24/7/365 Messaging, IM and Phone Support for Service Administrators

#### Expert Migration Services

- Rapid Mailbox Data Migration
- Experienced Technical Team Support
- Proprietary Tools for Streamlining Migration Process

### EMAIL FEATURES

#### Administration

- Admin Control Center with Comprehensive Online Reports
- Admin Permissions and Roles
- Application Programming Interface (API) Integration

#### Tasks and Notes

- Editing and Management Tools
- Personal Tasks and Notes
- Shared Task Management Tools

#### File Cabinet

- Private File Storage
- Public File Sharing
- Photo Editing and Viewing Tools
- Photo Slide Shows
- Nested Folders
- Labels and Categories
- Sorting and Indexed Searching
- Express Drag-n-Drop Upload Tool
- Auto-Zip/Compress Multiple Files Upon Downloading

## EMAIL FEATURES (cont'd)

### Webmail

- AJAX Functionality
- Auto Mail Check (no page refreshing)
- Secure (SSL) POP3, IMAP4, SMTP and Mobile Access
- HTML (Rich-Text) Editor/Composer
- Multilingual-Inline Spellchecker and Thesaurus
- Custom Personal Dictionary
- Large File Attachment Capability
- Multiple Attachments
- Online Attachment Preview
- Express File Attachments through FTP
- User-definable Nested Folders
- Multiple Signatures
- Message Downloading
- Message Archiving
- User Configurable Auto-Responders
- Message Color-Coding
- Flags, Stars, and Follow-up Reminders
- Message Sorting
- Draft Management
- Draft AutoSave
- Auto Mail Check
- Message Scheduling
- Printer-friendly Messaging Format
- Advanced Searching Capability
- SMS Alerts (Email-2-SMS) and Notifications
- Integrated RSS Feeds

### Contacts

- Labels and Categories
- Personal Address Book
- Global Address Book (Company Directory)
- Group & Mailing Lists
- Printer-friendly Contact Lists
- vCard Support
- Advanced Real-Time Searching
- Plaxo® Address Book Integration

### Calendar

- Personal & Public Calendars (.ics)
- Shared Calendars
- Appointments Capability
- Reminders
- Recurring Events
- Tight Integration with Mail and Contacts

### Comprehensive Management Features

#### Site Management:

- Site Profile
- My Account
- Logos (Login Page & Account)
- Colors (Text & Background)
- Interface Colors
- Message Tagline
- Welcome Page & Message
- Language Selection
- Send Newsletter
- DNS Setup

#### User Management:

- Manage/Create/Disable Users
- Reserved Login Names
- Add User & Domain Storage
- Reserve Login Names
- Download User List
- Set Shared Calendar
- Set Public Contacts

#### SMS Management:

- SMS Report
- SMS Credits

#### Domain Management:

- Domain Aliases
- DNS & MX Records
- Add New Domain
- Delete/Rename/Disable Domain
- Register New Domain

#### Statistic Reports:

- User Statistics
- Top Lists
- SPAM Abusers
- Daily Activity Log
- Active Users
- Bad Logins
- IP Addresses
- Platinum Services
- Account Storage Used
- Domain-Level Storage Used



### Take the Next Step

For complete information about how Mail2World can create a better messaging solution for your organization visit our Web site at [www.mail2world.net](http://www.mail2world.net) or call us at 888.448.6665.



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## ABOUT MAIL2WORLD

Mail2World delivers and supports an award-winning suite of carrier-class, Web-based, private-label messaging and collaboration services. With the richest feature set in the industry, Mail2World's customer base includes hundreds of reputable brands and prominent organizations from around the world, such as publicly-traded corporations, telecom carriers, mobile operators, and some of the most-recognized universities and online social portals.